



February 19, 2014

Dear Municipal Official:

Time Warner Cable's agreements with programmers and broadcasters to carry their services and stations routinely expire from time to time. We are usually able to obtain renewals or extensions of such agreements, and carriage of programming services is discontinued only in rare circumstances. The following agreements with programmers are due to expire soon, and we may be required to cease carriage of one or more of these services in the near future **where these services are offered:**

WGMU-CA, CCTV-9, GOL TV SD&HD, Jewelry TV SD&HD, MLB Network SD&HD, MLB Extra Innings, NHL Network SD&HD, NHL Center Ice, Outdoor Channel SD&HD, RFD, YES Network SD/HD, YooToo, Zap 2 It.

In addition, from time to time we make certain changes in the services that we offer in order to better serve our customers. The following changes are scheduled to take place:

ITV Gold, NDTV, Filmy, UTV Movies, Willow will be added on or about February 13, 2014

TVB1, TVB2, TVBe, TVBs, TVBLA will be added on or about February 13, 2014

TVBV will be added on or about February 13, 2014

Starting February 4, 2014 and ending February 24, 2014 we will launch the simulcast of Local NBC Broadcaster, NBC Sports Network, MSNBC, USA, CNBC to channel 1465-1469.

TWC Sportsnet LA SD&HD will be added on or about February 25, 2014

Find It On Demand, Travel On Demand, Be Healthy On Demand, Movie Trailers On Demand channels content will move to Local On Demand and the channels will be dropped on or about March 1, 2014

WENY DT2 HD will be added in Tompkins County and Sayre/Waverly on or about March 5, 2014

Liquidation will be added on or about March 6, 2014

Espanol On Demand content will move to Movies On Demand and channel will be dropped on or about March 18, 2014

On or about March 18, 2014 we will launch EPIX On Demand on ch. 594, EPIX1 East on ch. 595, EPIX 1 East HD on ch. 595, EPIX1 West on ch. 596, EPIX1 West HD on ch. 596, EPIX 2 on ch. 597, EPIX 2 HD on ch. 597, EPIX 3 on ch. 598, EPIX 3 HD on ch. 599, and EPIX Drive-In on ch. 599. These services will be offered to our subscribers on an a la carte basis.

In addition Time Warner Cable will temporarily make EPIX1 East, EPIX1 EAST HD, EPIX1 West, EPIX1 WEST HD, EPIX 2, EPIX 2 HD, EPIX 3, EPIX 3 HD and EPIX Drive-In available to all Digital subscribers on or about March 18, 2014 for three months. These channels may contain PG, PG-13, TV-14, TVMA and R rated Programs. To find out how to block these channels, and for more parental control information, visit twc.com or call 800-892-2253, Programming is subject to change. Not all services available in all areas. Restrictions may apply

FXX will move to channel 109 on or about March 27, 2014

Nick Toons HD and Nick Jr. HD will be added on or about March 28, 2014

On or about March 31, 2014, Time Warner Cable will be making technical changes to our cable system that may disrupt your ability to view the following unencrypted (“in the clear”) channel on a digital television or other device that includes a QAM tuner (“a ClearQAM device”): WBPN SD&HD, Time Warner Cable News SD&HD, WQMY, Root Sports Pittsburgh, TV Guide SD&HD, HSN SD&HD, WSKA SD&HD, QVC SD&HD, CKWS, C-Span SD&HD, Government Access, Public Access, Educational Access, WSPX SD&HD, TBS SD&HD, WCFE SD&HD, WCFE DT2, WCFE DT3, WCNY SD&HD, WCNY DT2, WCNY DT3, WCNY DT4, WPBS SD&HD, WPBS DT2, WPBS DT3. If this occurs, you will need to go into the settings menu on your ClearQAM device and perform a new channel scan in order to resume viewing this channel. Customers using digital cable set-top boxes will not notice any change. We apologize for any inconvenience.

TVG will be added on or about April 1, 2014

We will be providing you these notifications whenever there is a change in channel or programming service. You can also check our division website at WWW.TWC.COM if you would like more updated information.
