

City of Cortland
Office of the Mayor
25 Court Street
Cortland, N.Y. 13045

November 15, 2012

TIME WARNER CORPORATION

David J. Whalen, Director of Government Relations, Northeast Region, CNY Division
120 Plaza Drive
Vestal, N.Y. 13850

Dear Mr. Whalen:

The Cortland Cable Commission and The City Of Cortland are holding a public hearing on January 15th 2013, to address any concerns, complaints and questions about Time Warner's Service to the subscribers in the City of Cortland, Town of Cortlandville, Town & Village of Homer and Town of McGraw.

We respectfully request that a representative of Time Warner Corporation be present to address these concerns (Section 29.4 of the contract). We will be providing you with the time and place in the future.

Please provide the name of your representative, his contact information and his availability on January 15, 2013.

I can be contacted at my office 607-758-8374 and by email at srhea@cutland.org.

Sincerely,

Brian Tobin, Mayor

PS. Just to let you be aware, we will be requesting a meeting or series of meetings to evaluate the performance of the terms of our contract (Section 31.0 of the contract). We hope to set a time as soon as possible after our meeting in January.

